

thoughts on the issue.

Fifty-one customers were surveyed at random, Shaffer said. Customers were asked if they were aware of the new schedule, if the schedule made it easier or harder to work with the district, and if they were in favor of keeping the new schedule.

Shaffer reported the following replies from customers:

- 38 of the 51 survey participants said they were aware of the schedule.
- When asked if the schedule made it harder to work with the district, 49 said no and two said yes.
- When asked if the schedule made it easier for customers, 21 said yes, four said no, and 25 were neutral.
- When asked if they were in favor of keeping the new schedule, 32 said yes, 12 were neutral and one was opposed

Shaffer said he received 11 anonymous responses to his survey of district staff, who were asked if they preferred the new schedule, if it improved their home and family life, if fatigue was a problem with 10-hour work days, if they found the new schedule enjoyable, and if they wanted to keep it.

Shaffer summed up the 11 responses as follows:

- 10 said they preferred the new schedule and one was neutral.
- Eight felt the schedule made no difference where home and family were concerned, while three saw improvement.
- 10 felt fatigue was not an issue with the longer work days; one said it was.
- Eight said the new schedule made their jobs more enjoyable while three saw no difference.
- 10 responded they would like to keep the new schedule.

Under the new schedule, overtime was consistent with what it had been in 2017, Shaffer said. Absenteeism and turnover did not seem to be impacted by the schedule, according to Shaffer. The longer work day helped staff complete projects in one day, he said.

Over all, Shaffer said he thought the new schedule increased job satisfaction for the district staff, helped the district attract and retain staff, and did not

inconvenience the district's customers. He recommended that the district go forward with it.

The board voted unanimously to continue with the new schedule.

Supplemental water service agreements approved

In previous meetings, the board heard requests for supplemental water service from three local businesses: FHAM LLC, the company that is building drug and alcohol recovery center at 1865 Woodmoor Drive; Monument Hill Business Park LLC, which is planning a commercial building on Deer Creek Road; and Cipriani LLC, which is planning a new restaurant at its Cipriani Loop location. *For details about the request from FHAM LLC, see the November issue of OCN (www.ocn.me/v18n11.htm#wwsd); for details about the requests from Monument Hill Business Park and Cipriani LLC, see the December issue of OCN (https://www.ocn.me/v18n12.htm#wwsd).*

The board voted unanimously to approve all three requests.

Two resolutions passed

The board unanimously passed Resolution 19-01, a housekeeping resolution that specifies the Tri-Lakes Tribune as the official medium for legal announcements, sets the second Monday of each month at 1 p.m. as the time for board meetings, names the election official who will oversee elections for the district, and requires the board to retain audio tapes of meetings for 90 days.

The board also unanimously adopted resolution 19-02, which aligns district policy on backflow prevention with requirements of the state. Colorado requires the district to have a written policy on this issue and specifies that commercial customers can be tested for compliance with the policy. The state does not require WWSD to test residential customers for compliance.

Highlights of staff reports

- The financial report for the previous month indicates requests for new taps have declined over the highpoints in 2018.
- Main breaks were more frequent than is typical in December and January. District Assistant



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What's Happening
February 2019:
Call for Grant Applications
Year Around: Memberships Available
Come check us out any Saturday!

Making a Difference for Youth and Our Community



IT'S OUR 5TH FUEL CHURCH ANNIVERSARY!

24TH FEBRUARY SUNDAY

COME CELEBRATE WITH US!

We are so excited to announce the celebration of our 5th anniversary as a church in the Tri-Lakes Community! We are a spirit-filled, non-denominational church. Our vision is to "create an environment where God and man connect and lasting transformation takes place." Join us for a special service and a free buffet lunch for all in attendance after the service. The children will be in the main service this Sunday, but we will have face painting, balloon animals, and other activities for the kids after the service. Nursery will be provided for babies and toddlers.

9:30am FREE donuts and coffee

10:00am Celebration Service begins

12:00noon FREE buffet lunch and children's activities

SPECIAL GUEST SPEAKER: Pastor DEAN HAWK of Rock Family Church
LEAD PASTOR: Pastor DAN CROSBY

LOCATION: Lewis Palmer School District 38 Administration Building (Big Red) Enter the north side

FUELCHURCH.ORG